

# Palmer to Ware Improvement Project

## Project Update

December 2025

Dear Neighbor,

We are reaching out to provide an update on the Palmer to Ware Improvement Project. National Grid will be upgrading the O15N transmission line spanning approximately 10.35 miles in Ware, West Brookfield, and Palmer, MA. The scope of this Project includes updating the current 69 kilovolt (kV) to 115 kV standards while continuing to operate at 69 kV, replace equipment the end of its useful life, and install a telecommunication system (OPGW) between substations. The work will involve a total replacement of the existing wood structures with new steel structures, installation of an Optical Ground Wire (OPGW), installation of new grounding and signage at all structures, and improved road access.

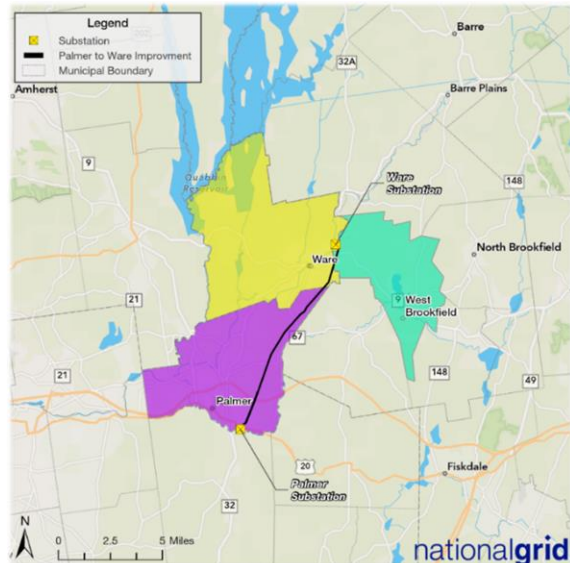
Currently, the Project is in the permitting phase and is awaiting approval from the Massachusetts Energy Facility Siting Board (EFSB). Pending EFSB approval, construction is estimated to start in July of 2027 and will continue until May 2029. **You can expect to preconstruction activities, including field assessments and surveys, in the right-of-way in the coming months.**

Updates will be provided to you as these assessments progress.

## Stay Informed

Our project team is committed to keeping community members in all applicable towns and cities up to date with the latest project information.

To request additional information, a meeting with our public outreach team and/or translation services, please write to our dedicated project email [info@O15nproject.com](mailto:info@O15nproject.com), call our toll-free project hotline at **(800) 674-9510 extension 1**, or **scan the QR code** to reach our project website.



New England Power Company  
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